Prox Technologies Inc.
San Francisco, California

26 November 2026

Reference Letter for Alice Iakubovska

Dear Admissions Committee,

I am writing to recommend Alice Iakubovska, who joined Prox as a Design and Content intern from June to August 2026. Prox is a Y Combinator-backed (F25) startup in San Francisco that builds AI-powered technical and customer support for manufacturers of complex equipment.

Alice worked on the visual side of our brand. She designed stickers for the conferences we attended, created T-shirt designs for our team and events, drew illustrations for our technical support materials and produced short animated scenes that show how equipment is used and serviced. In her work she combined her own design skills with AI tools such as Claude, Codex, Higgsfield and ChatGPT.

One example I remember well is her series of illustrations of a technician servicing a forklift for a warehouse-equipment client. She turned a technical topic into images that were clear, bold and easy to recognise, which is exactly what support content needs.

Alice worked remotely from Dnipro, Ukraine, across a ten-hour time difference, and still kept to our deadlines. She asks good questions about who will see a design and why, accepts feedback openly and comes back with a stronger version. For someone her age, she shows unusual independence and responsibility.

I believe Alice will bring the same curiosity and work ethic to her studies, and I recommend her with confidence.

Sincerely,



Hryhorii Makodzeba
Co-founder, Prox Technologies Inc.